



UOW
MALAYSIA
KDU

—
PART OF THE UNIVERSITY
OF WOLLONGONG AUSTRALIA
GLOBAL NETWORK

COVID-19 Updates & Advisory FAQ



Effective as of 24 September 2021

COVID-19 UPDATES & ADVISORY FAQ

GENERAL INFORMATION

Which state is under the National Recovery Plan (NPR) Phase 2?

Wilayah Persekutuan Kuala Lumpur, Selangor, Wilayah Persekutuan Putrajaya, Kelantan, Terengganu, Pahang, Perak, Pulau Pinang, Sabah and Melaka are under NRP Phase 2.

KL-Selangor and Penang is under the Phase 2 of the National Recovery Plan. What does this mean?

KL-Selangor and Penang is currently under the National Recovery Plan (NRP Phase 2) until further notice. Based on the Ministry of Higher Education's (MOHE) guidelines applicable during this phase, UOW Malaysia KDU reaffirms its commitment to provide the best possible services without any disruptions, to its student community.

Teaching and learning will be conducted in **Hybrid mode (Face-to-Face and Online learning)** from **15th October 2021 onwards** in stages as part of the NRP Phase 2. **Only fully vaccinated students, staff, workers and visitors** will be permitted to enter the campus. We are excited to be able to welcome the UOW Malaysia KDU community back to campus and all measures have and will continue to be taken to ensure that the campus remains safe for everyone.

Fully Vaccinated means:

- For those who received two dose vaccines (Pfizer, AstraZeneca, Sinovac)
 - 14 days have passed after the second dose.
- For those who received single-dose vaccines (Johnson & Johnson, CanSino)
 - 28 days have passed after their one dose.

COVID-19 UPDATES & ADVISORY FAQ

GENERAL INFORMATION

Is it necessary to be vaccinated in order to enter campus when the campus is open from 15th October 2021 onwards?

ONLY FULLY VACCINATED STUDENTS, STAFF, WORKERS AND VISITORS WILL BE PERMITTED TO ENTER THE CAMPUS.

In line with guidelines issued by MKN for all premises nationwide, the definition of full vaccination is as follows:

- a. For those who are on the two-dose vaccines** (eg. Pfizer, AstraZeneca, Sinovac), full vaccination is considered achieved **14 days** after receiving the second dose.
- b. For those who are on the single-dose vaccines** (eg. Johnson & Johnson, Cansino), full vaccination is considered achieved **28 days** after receiving the dose.

(Your Vaccination Status is displayed in your MySejahtera App – this is the only evidence of Full Vaccination that is recognised under MKN guidelines and we will only refer to this to allow entry into the campus. **NO EXCEPTIONS ARE ALLOWED BY MKN**)

UOW Malaysia KDU strongly urge all students, staff, and faculty members to get vaccinated as soon as possible. Vaccination is one of the recommended protection and defence against the COVID-19 virus, as well as the most effective way to curb the spread of the virus.

In this regard, please do not miss your vaccination appointments when you receive them. Should you have not received, or had missed your appointment, you may walk in to the closest Vaccination Centre (PPV). As we look forward to moving beyond this recovery phase, it is important that we all do our part to emerge stronger together.

COVID-19 UPDATES & ADVISORY FAQ

GENERAL INFORMATION

I want to return to campus for face-to-face study or examination, but I have not received my vaccination yet, what should I do?

We advise all individuals who have not yet achieved full vaccination status to ensure that you take the necessary steps to complete your vaccination soonest possible. This means:

- a. If you have not received your first dose, or have not received an appointment for your first dose, you should walk in to the nearest Vaccination Centre (PPV) with your Student ID Card or your UOW Malaysia KDU Admission Offer Letter. The Higher Education Ministry has made special arrangements with the Ministry of Health to facilitate all students.
- b. If you have received your first dose, please ensure that you do not miss your appointment for your second dose. Please contact the JKJAV HelpDesk via the MySejahtera App or from <https://vaksincovid.gov.my> if you have not received your appointment for your second dose or for any other related issues.

Should I return to campus for face-to-face study or examination or remain at home for online learning? Who should I check with?

You are advised to check with your respective Head of School / Head of Department.

COVID-19 UPDATES & ADVISORY FAQ

GENERAL INFORMATION

Where can I find the list of Vaccination Centre (PPV) that accept walk-ins in KL / Selangor and Penang?

Those who wish to walk in to get the vaccine at vaccination centres (PPV) are advised to do so before the **CLOSING DATE** in September / October 2021 as below:

KL / Selangor

29 September 2021

- PPV Dewan Sivik MBPJ
- PPV Hospital Orang Asli Gombak (HOAG)
- PPV Dewan Kompleks Sukan, Majlis Perbandaran Kuala Langat
- PPV Stadium Tertutup Kuala Selangor

30 September 2021

- PPV Bangi Avenue Convention Centre
- PPV UniKL British Malaysia Institute Centre
- PPV Universiti Malaya (UM)

15 October 2021

- PPV Multimedia University (MMU), Cyberjaya
- PPV Axiata Arena

Penang

5 October 2021

- PPV SPICE Convention Centre
- PPV Tapak Ekspo Seberang Jaya
- PPV Dewan Perda Convention Centre
- PPV Dewan Serbaguna Sg. Bakap

Individuals who miss second dose injection can go to any of the PPVs listed above that are close to their residence. If the PPV does not offer a vaccine of the same type as their 1st dose, they will be referred to another PPV.

Walk-ins are based on a first-come-first-serve basis depending on the capacity in the PPV. Walk-in individuals will be placed under a waiting list and may be asked to return the next day if the vaccine supply on that day has run out.

For more information, you can search for the nearest PPV here: <https://www.vaksincovid.gov.my/ppv/>

COVID-19 UPDATES & ADVISORY FAQ

MALAYSIAN STUDENTS

What are the mode of transportation that I can use to return to campus?

You can return to campus with the following mode of transportation:

- a. Driving own vehicle
- b. Parents / guardians are allowed to send you back to campus with the condition that your parents / guardian has fully vaccinated
- c. By flight

Are you allowed to car pool with your peers to return to campus?

Yes, with the condition that everyone in the vehicle are fully vaccinated.

Do you still need to obtain a cross-district / state permission letter from the PDRM?

Students only need a letter of permission to return to campus provided by your respective Head of School / Head of Department.

COVID-19 UPDATES & ADVISORY FAQ

INTERNATIONAL STUDENTS

**As the campus is opening on 15th October 2021 onwards, what should we do if we are still currently in our home country?
When should we return to the campus?**

Student will be informed of their return in stages. However, Teaching and Learning will be conducted in Hybrid mode (face to face and online) until further notice.

Meanwhile, should you require any further information, you may contact us at (Selangor campus) ioug@kdu.edu.my / io@kdu.edu.my or (Penang campus) ioffice@kdupg.edu.my.

Which categories of international students are allowed entry into Malaysia?

These are the categories of **international students who have received the complete dose(s) of COVID-19 vaccination** that are allowed entry into Malaysia:

- All existing and new international students; and
- International students participating in mobility and Edutourism programs.

All legitimate dependents of international students are allowed entry into Malaysia.

All international students and legitimate dependents will have to apply for permission to enter Malaysia via Education Malaysia Global Services (EMGS), subject to the approval of the Director-General of the Immigration Department of Malaysia.

COVID-19 UPDATES & ADVISORY FAQ

INTERNATIONAL STUDENTS

What do international students and legitimate dependents need to do prior to their departure should they be allowed to enter Malaysia?

- i. International students and legitimate dependents **must have received the complete dose(s) of COVID-19 vaccination.**
- ii. Apply permission to enter Malaysia (MyTravelPass) via Education Malaysia Global Services (EMGS) system at www.educationmalaysia.gov.my;
- iii. Receive, download and save the Entry Approval Letter (EAL) approved by the Director-General of Immigration (DGI);
- iv. Undergo the RT-PCR COVID-19 swab test **seventy-two (72) hours** before flying to Malaysia with a negative result;
- v. Download the MySejahtera application into own smart phones respectively and complete all the required information three (3) days before arrival;
- vi. Make online payment for the full quarantine charges and COVID-19 swab tests via the MySafeTravel system or the MyQR by MyEG application at www.myeg.gov.my. Then, present the payment slip at the International Entry Point; and
- vii. Present the Entry Approval Letter (EAL) during check-in.

COVID-19 UPDATES & ADVISORY FAQ

INTERNATIONAL STUDENTS

What are the international students' responsibilities during the quarantine period? International students need to do these things:

- a. Take the next swab test(s):
 - i. International Students who **undergo the mandatory quarantine for 14 days** will take another RT-PCR COVID-19 swab test **on the 10th day of quarantine; and**
 - ii. International students who have to **undergo an extended quarantine for another 7 days** will take another RT-PCR COVID-19 swab test on the 18th day, if necessary.
- b. **Do a health self-assessment every day** using the Home Assessment Tool in the MySejahtera application **through the entire quarantine period from the date of arrival.**

Are costs for the mandatory quarantine fully covered by the Government?

No. All costs, implied or otherwise, including, but not limited to mandatory quarantine throughout the entire process of entry into Malaysia to the end of the quarantine period will have to be fully covered by the student.

COVID-19 UPDATES & ADVISORY FAQ

INTERNATIONAL STUDENTS

What is the estimated cost that international students need to pay?

CHARGES FOR THE COVID-19 SWAB TEST AT THE INTERNATIONAL ENTRY POINT AND MOH FACILITIES	
COVID-19 SWAB TEST	FEE
RT-PCR	RM250.00
QUARANTINE COST	
ACCOMMODATION / OPERATING COST	FEE
Accommodation Cost (RM150.00 / day)	RM2,100.00 (14 days) RM3,150.00 (21 days)
Fixed Charges (Quarantine Station Operations)	RM2,600.00

When does the payment for the COVID-19 Swab Text and Quarantine Costs need to be made?

Full payment for the COVID-19 Swab Text and Quarantine Costs needs to be made online before entering Malaysia. The payment slip must presented to the officer on duty at the International Entry Point.

COVID-19 UPDATES & ADVISORY FAQ

INTERNATIONAL STUDENTS

I am currently overseas / in Malaysia and my visa is expiring in the next few weeks. What should I do?

Kindly email us at (Selangor campus) ioug@kdu.edu.my / io@kdu.edu.my or (Penang campus) ioffice@kdupg.edu.my with your Full Name, Passport No. and Visa Expiry Date so that our team can advise you on the next course of action. There may be a need for you to submit the visa renewal application online. Below are the documents needed:

- Scanned copy of every page of your passport (including blank pages)
- Passport size photo (white background)
- Payment of visa renewal fees (this will be advised by our International Office team)

I received notification from the University that EMGS has requested my passport for endorsement. However, I am not in Malaysia. Can I courier my passport to my friend in Malaysia?

No. Passports must not be couriered as it is against the law to do so. You can only get endorsements when you are physically in Malaysia. Please contact our team at (Selangor campus) ioug@kdu.edu.my / io@kdu.edu.my or (Penang campus) ioffice@kdupg.edu.my.

I have cancelled my student visa or applied for a Special Pass, but am unable to go back to my home country as there is no flight available due to COVID-19 situation. What should I do?

Please provide all evidence and supporting documentation (i.e.: letter from embassy (flight cancellation details). We can check with Immigration Department of Malaysia (JIM) as soon as NRP Phase 2 is lifted and revert to you.

COVID-19 UPDATES & ADVISORY FAQ

CAMPUS ENTRY PROCEDURES

Procedures for Staff / Students Getting into the Campus

You are required to download the MySejahtera App.

You are required to update your Health Status in the MySejahtera App daily prior entering the campus.

You are required to show the MySejahtera status to the security officers at the entrances of the campus.

You are required to wear a mask at all times and we recommend double masking.

You are to practise personal hand hygiene, and coughing and sneezing etiquette at all times while on Campus.

At the gate, it is compulsory for all Staff, Students, Contractors & Visitors to have their body temperature obtained by the security. If this is satisfactory, you will be allowed entry. If your body temperature is above 37.5°C, you will be denied entry and will be asked to visit nearest clinic for medical attention.

You are to observe at least 1 metre physical distancing at all times on campus.
Sanitise your hands prior proceeding into any office.

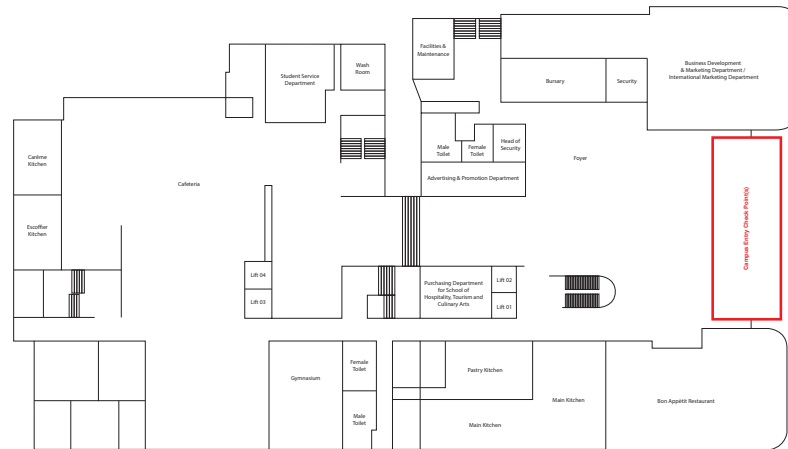
You are to scan the MySejahtera QR Code upon accessing respective buildings, offices, and/or other locations on campus.

COVID-19 UPDATES & ADVISORY FAQ

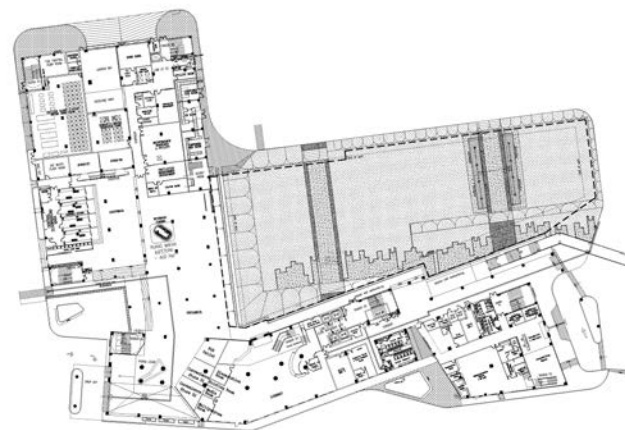
CAMPUS ENTRY CHECK POINT(S)



UOW MALAYSIA KDU, GLENMARIE SELANGOR CAMPUS



UOW MALAYSIA KDU, GEORGE TOWN PENANG CAMPUS



UOW MALAYSIA KDU, BATU KAWAN PENANG CAMPUS

COVID-19 UPDATES & ADVISORY FAQ

OTHER INFORMATION

Is UOW Malaysia KDU shuttle services available?

UOW Malaysia KDU shuttle services will not be operational until further notice.

What if I face any technical issues while having my online classes?

We understand how important the OpenLearning and Campus Solutions are for keeping you connected with UOW Malaysia KDU and in your daily life. To help maximise your experience, please contact the Virtual Help centre via email at (Selangor campus) issupport@kdu.edu.my or (Penang campus) issupport@kdupg.edu.my to get the help you need with technical and applications support.

A helpdesk ticket will be created spontaneously whenever you email (Selangor campus) issupport@kdu.edu.my or (Penang campus) issupport@kdupg.edu.my. You may check the helpdesk status or add comments/respond to your existing ticket. If we need to guide you through remotely – including screen sharing – you will receive an email from our support team.

Can we use the sports facilities on campus?

No, the sports facilities on campus is not accessible until further notice.

Are we allowed to check-in to on-campus student accommodation?

Yes, only for students who are fully vaccinated to check-in to the on-campus student accommodation. For further enquiries, you may contact us at (Selangor campus) accommodation@uowmkdu.edu.my or (Penang campuses) ssd@kdupg.edu.my.

COVID-19 UPDATES & ADVISORY FAQ

OTHER INFORMATION

I'm feeling homesick and got depressed while dealing with this pandemic alone with no one by my side. Is there anyone that I can speak to about my mental health?

We continue to provide Mental Health support through Personal e-Counselling to all students during this phase. If you need to talk about your Fear, Anxiety, Stress, Confusion, Isolation, Uncertainty, Depression etc., please speak to your team of professional counsellors for assistance:

Selangor Campus

- Email : counsellor@uowmkdu.edu.my
- Buddy Support Hotline : +6017 209 7855

Penang Campus

- Email : ssd@kdupg.edu.my
- Buddy Support Hotline : +604 238 6230



COVID-19 HEALTH UPDATES & ADVISORY FAQ

STANDARD OPERATION PROCEDURES ON CAMPUS



2 meters

NO HANDSHAKES

Please Maintain Physical Distancing!

Medical Emergency Contacts

Glenmarie Campus +6016-201 3995	Penang Campuses +6017-359 8888
------------------------------------	-----------------------------------

#THIS IS **UOW** MALAYSIA KDU

uowmkdu.edu.my uowmkdu uowmkdu enquiry@uowmkdu.edu.my



SIMPLE STEPS TO WASH YOUR HANDS

To have a more interesting hand washing experience, sing your favourite song for 20 seconds while washing your hands.

20 secs

1. Wet hands with water and apply soap
2. Rub hands palm to palm
3. Rub the back of hands with fingers interlaced
4. Palm to palm with fingers interlaced
5. Rub thumb clasped in opposite hands
6. Rub on wrist
7. Rub with water
8. Dry thoroughly with towel

Practice Good Personal Hygiene for Health & Safety!

Medical Emergency Contacts

Glenmarie Campus +6016-201 3995	Penang Campuses +6017-359 8888
------------------------------------	-----------------------------------

#THIS IS **UOW** MALAYSIA KDU

uowmkdu.edu.my uowmkdu uowmkdu enquiry@uowmkdu.edu.my

COVID-19 UPDATES & ADVISORY FAQ

STANDARD OPERATION PROCEDURES ON CAMPUS



UOW
MALAYSIA
KDU

PART OF THE UNIVERSITY
OF WOLLONGONG AUSTRALIA
GLOBAL NETWORK



Please Wear Your Face Mask!

SAFETY INSTRUCTIONS:



Scan the QR Code with
MySejahtera App



Temperature Check Before
Entering Premises (<37.5°)



Hand Sanitize Before
Entering Premises

**Medical Emergency
Contacts**

Glenmarie Campus
+6016-201 3995

Penang Campuses
+6017-359 8888

**#THIS IS
UOW
MALAYSIA KDU**

uowmkdu.edu.my

[uowmkdu](#)

[uowmkdu](#)

enquiry@uowmkdu.edu.my



UOW
MALAYSIA
KDU

PART OF THE UNIVERSITY
OF WOLLONGONG AUSTRALIA
GLOBAL NETWORK

HOW TO DISPOSE THE FACE MASKS CORRECTLY?

- 

1 Remove the mask by the straps
- 

2 Fold the contaminated part
inwards
- 

3 Wrap it with a tissue paper
before you throw
- 

4 Dispose into a closed bin

**Wash Your Hands with
Soap or Use Hand
Sanitizer After Disposal**



SUSTAINABILITY

**Medical Emergency
Contacts**

Glenmarie Campus
+6016-201 3995

Penang Campuses
+6017-359 8888

**#THIS IS
UOW
MALAYSIA KDU**

uowmkdu.edu.my

[uowmkdu](#)

[uowmkdu](#)

enquiry@uowmkdu.edu.my

Stay Safe,
Stay Healthy.

